



Terms & Conditions For Bookings

All pets should arrive and leave in a secure pet carrier.

If any pet shows signs of disease, illness, injury or pregnancy Bunny Bliss reserves the right not to accept the pet. Any pre-existing medical conditions must be disclosed on the booking form and each individual case will be accessed.

All rabbits should be vaccinated against Myxomatosis and Viral Haemorrhagic Disease (VHD) and your vaccination card must be brought with you. During the summer months (April through to September) we recommend that all rabbit owners have their rabbits treated with Fly Guard (or similar product) to prevent flystrike.

If your pet does become ill whilst in the care of Bunny Bliss we will inform you or your emergency contact immediately. If your pet requires the attention of a vet any treatment will be charged to you, the owner. Your pet will be treated under your name and address. Bunny Bliss recommends pet insurance.

Unfortunately, small animals can pass away with very little warning. Here at Bunny Bliss we will do everything in our power to make your pets last hours as dignified and comfortable as possible. We are unable to keep pets that have passed away on our premises, however, all pets will be taken to our vet and you should contact them to discuss your final wishes.

A contract will be deemed as active once a booking has been confirmed with Bunny Bliss and a non-refundable deposit paid. If you do need to cancel the booking or change the dates, 48 hours notice must be given. If you fail to arrive on the due day you could still be liable for boarding costs.

If you do not collect your pet on the agreed day then the delay in collection will be chargeable at current daily rates. If we are unable to contact you or you do not contact Bunny Bliss after a period of ten days, we will seek to re-home your pet.

Currently there are no licensing laws or regulations regarding small animal boarding, all animals are left with Bunny Bliss entirely at their owners risk.

All pet owners must accept that accident, injury, illness, death, theft, public liability and all other insurance for their animal whilst boarding with Bunny Bliss, are the responsibility of the pet owner and that Bunny Bliss is released of any and all such liabilities.